

High capacity, scalable billing system for telecom operators

Comarch Convergent Billing

Comarch Convergent Billing is a high capacity, scalable billing system which can be used in any service provider business model including fixed, mobile, broadband, satellite and cable TV operators as well as multi-service and MVNOs.

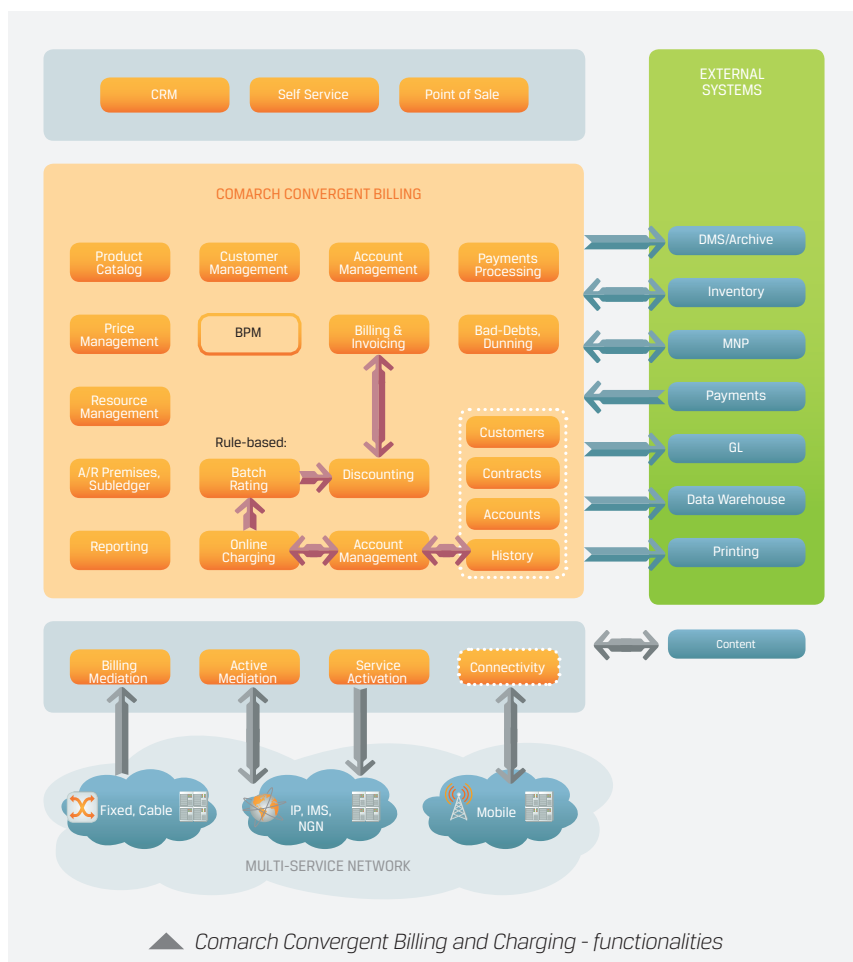
■ Dedicated tools for various departments

Marketing departments – unlimited creativity

- Flexible product catalog and definition of new products
- Price plans, services and bundles creation
- Custom pricing and discounts for customers
- Post-rating analysis

Billing departments - error-free invoices

- Automated invoice generation with verification capabilities
- Billing and invoicing with invoice-level discounts



Benefits

- › easy-to-use, maintainable and adaptable
- › product offering sophisticated capabilities
- › helps you achieve shorter time-to-market
- › increases revenue by improving customer service and decreasing churn
- › transforms your business to new models
- › lets you extend the offer of various discounts, from the simplest to the most sophisticated (e.g. depending on customer usage)
- › enables you to issue charges based on multiple factors (e.g. time, bytes, event content at any given time)

Key features

- › Rating, charging, billing and invoicing any services using custom-defined business rules
- › Real-time charging and batch billing for prepaid and postpaid services
- › Support for wireless and wireline networks; IMS, Diameter, SIP, SS7
- › Built around Business Process Management allowing flexible configuration of processes
- › Supports a wide range of additional processes relating to core functionalities, such as mediation, payments processing, dunning, G/L integration, reporting and more
- › Contains CRM, Self Service and Point of Sale interfaces and can be delivered with such applications within a pre-integrated package
- › Modular architecture; various interfaces to external systems

- Configurable invoice layouts, format and delivery methods
- Multi-tenancy with support for multiple billing, product, network and payment providers as well as sales partners
- Re-rating and automatic credit corrections
- Scope for multi-party billing and revenue sharing
- Convergent rule-based processing, rating and charging

Finance departments - full control and security

- Integrated subledger with interfaces for G/L
- Payments collection, management and clearing of financial documents
- Bad-debts collection and configurable dunning scenarios
- Support for numerous payment methods
- SOX compliance

IT departments - flexibility and stability

New product implementation

- Fast and simple implementation of new services and products designed by marketing departments
- Flexible rule-based mechanism enabling creation of various rating scenarios
- Maintenance of a high number of custom price plans

Network integration

- Simultaneous multi-network integration with cross-network mediation and provisioning
- Billing mediation and active mediation capabilities with data format independence, high configurability and superior performance
- Industry standard charging interfaces (Diameter) and file formats (CDRs, EDRs, IPDRs)

Process management

- Centralized mass process monitoring and managing
- Advanced task scheduling
- Tuning, optimization tools and events prioritization

Maintenance and operations

- Reports designer for creating new and adjusting existing reports
- Data security on multiple levels
- Extensive availability and non-stop upgrades for real-time processing components

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About Comarch:

Since 1993, Comarch has been specializing in designing, implementing and integrating solutions and services for telecommunications operators. Experience gained throughout this period, in addition to its knowledge of the latest industry trends led to the development of a wide customer portfolio that spreads across 4 continents and includes the biggest market players: T-Mobile, Telefónica O2, as well as MVNO operators such as Auchan Telecom, France. Comarch customers' satisfaction has always been the strongest confirmation of the quality of its solutions in the areas of billing and inter-partner settlements, as well as management of telecommunications networks and services. The Comarch offering for telecom operators is primarily addressed to Fixed, Cable and Broadband Operators, Mobile Operators, Wholesale Departments, MVNO/MVNE Operators, ISPs and VoIP Operators and Content Providers and IPTV Operators.

www.telecoms.comarch.com

comarch.com comarch.pl comarch.de

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